

Filing a Claim for Insurance Benefits: *Claim Type 33 – 2017 Natural Disaster Partial Claim*

Presidentially-Declared Major Disaster Areas (PDMDAs) applies to FHA Title II forward mortgages affected by disasters. This provides relief options to FHA borrowers in designated PDMDAs and allows the use of streamlined income documentation and other requirements to expedite loss mitigation relief for affected borrowers. *Claim Type 33 - 2017 Natural Disaster Partial Claim (PC)* may be used to assist eligible borrowers on forbearance plans to resume their pre-disaster mortgage payments, helping to avoid payment shock, as well as keeping the interest rate and payment terms the same. See the Single Family Housing Policy Handbook, 4000.1 (<https://www.hud.gov/hudclips/handbooks/housing>) for more information regarding PDMDAs and *Claim Type 33*.

Accessing the Single Family Insurance Claims Processing Menu

After signing on to the FHA Connection, follow this menu path to access the **Single Family Insurance Claims Processing** menu (**Figure 1**): **Single Family FHA > Single Family Servicing > Claims Processing > Claim Type 31-33**.

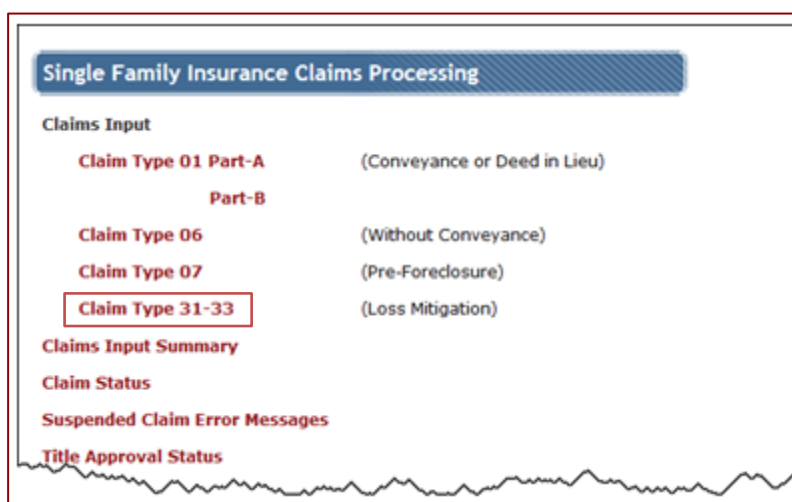


Figure 1: Single Family Insurance Claims Processing Menu

Submitting an Application for Insurance Benefits

Only the holder or servicer of the loan can process the online *Single-Family Application for Insurance Benefits – form HUD-27011 for Claim Type 33 – 2017 Natural Disaster DC*.

Lenders are fully responsible for any claims they file. Electronic submission of the claim constitutes certification that the statements and information in the claim are true and correct.

Follow the steps below to submit an application for **Claim Type 33 – 2017 Natural Disaster PC**:

1. On the **Single Family Insurance Claims Processing** menu (**Figure 1**), click **Claim Type 31-33 (Loss Mitigation)**. The **Single Family Application for Insurance Benefits** appears with *Part A of form HUD-27011* (**Figure 2**).
2. On the ***Loss Mitigation Claim Input*** section, for the **1: Claim Type** field, select **33-2017 Natural Disaster PC** (**Figure 2**).

- Upon selecting *Claim Type 33-2017 Natural Disaster PC*, the **Default Reason Code: 43-Damages from the 2017 Natural Disasters** is automatically prefilled for you (Figure 3).
- Enter the remaining claim information for the case (see the **Single Family Servicing Claim Status** module of the FHA Connection Guide for further information).
- If assistance is needed completing the form, then click [Help Links ?](#).

Single Family Application for Insurance Benefits [Help Links ?](#)

OMB Approval No.2502-0429 (Exp.7/31/2012)
HUD 27011
See Public Reporting Burden and Sensitive Information statements at bottom.

Loss Mitigation Claim Input

1. Claim Type Select the Claim Type Select the Claim Type 31-Special Forbearance 32-HAMP-Loan Mod 33-HAMP-Partial Claim 33-2017 Natural Disaster PC	2. FHA Case Number	<input checked="" type="radio"/> New Claim <input type="radio"/> Correction <input type="radio"/> Comments	3. Section of Act Code
5. Endorsement Date	6. Date Form Prepared	9. Date of Possession and Acquisition of Marketable Title Claim Type 31 - Date Forbearance Agreement executed Claim Type 32 - Date Loan Modification executed Claim Type 33 - Date Subordinate Mortgage executed	
8. Due Date Last Complete Installment Paid			

Figure 2: Loss Mitigation Claim Input - Claim Type

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Loss Mitigation Claim Input

1. Claim Type 33-2017 Natural Disaster PC	2. FHA Case Number	<input checked="" type="radio"/> New Claim <input type="radio"/> Correction <input type="radio"/> Comments	3. Section of Act Code
4. Default Reason Code 43-Damages from the 2017 Natural Disasters	5. Endorsement Date	6. Date Form Prepared	
7. Due Date of First Payment to Principal and Interest a. Original: b. Modified:	8. Due Date Last Complete Installment Paid	9. Date of Possession and Acquisition of Marketable Title Claim Type 31 - Date Forbearance Agreement executed Claim Type 32 - Date Loan Modification executed Claim Type 33 - Date Subordinate Mortgage executed	
11. Date Foreclosure Proceeding			

Figure 3: Loss Mitigation Claim Input – Default Reason Code

Viewing a List of Submitted Claims

The **Single Family Claim Input Summary** function provides a brief summary of new claims, corrections, and/or comments you processed during the current day. **Single Family Claim Input Summary** is accessed by selecting the **Claims Input Summary** option on the **Single Family Insurance Claims Processing** menu page (Figure 1) or selecting the **Claims Input Summary** link at the bottom of the online claim form.

The information displays in case number order by date/time submitted. The *Claim Type 33 – 2017 Natural Disaster PC* is listed as **Claim Type 33** on the **Single Family Claim Input Summary** (

Single Family Claim Input Summary					
Help Links ?					
Single Family Claim Input Summary					
List of claims submitted today by M12345					
Case Number	Submit Date and Time	Claim Type	Agreement Date	Claim/Comment	New/Correction
095-1234567	2018-03-30 16:03:58.77	31	2018-03-01	Claim/Part A	New
095-1345678	2018-03-30 16:48:14.953	33 HAMP	2018-03-01	Claim/Part A	New
095-1345678	2018-03-30 16:48:14.953	33	2018-03-01	Comment	New
095-1345678	2018-03-30 16:56:56.006	33	2018-03-01	Claim/Part A	Correction
095-1345678	2018-03-30 16:56:56.006	33	2018-03-01	Comment	New
095-1456789	2018-03-30 16:41:55.393	33 HAMP	2018-03-01	Claim/Part A	New
095-1567890	2018-03-30 15:40:19.513	33	2018-03-01	Claim/Part A	New

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[HUD Single Family Housing Policy Handbook 4000.1](#)

Figure 4).

The list is refreshed daily; all claim transactions submitted during the day are processed overnight and removed from the list. The status of the claim information can be reviewed two business days after submission to HUD using the **Single Family Claim Status** function (see the **Claim Status** module of the **FHA Connection Guide** for further information).

Single Family Claim Input Summary					
Help Links ?					
Single Family Claim Input Summary					
List of claims submitted today by M12345					
Case Number	Submit Date and Time	Claim Type	Agreement Date	Claim/Comment	New/Correction
095-1234567	2018-03-30 16:03:58.77	31	2018-03-01	Claim/Part A	New
095-1345678	2018-03-30 16:48:14.953	33 HAMP	2018-03-01	Claim/Part A	New
095-1345678	2018-03-30 16:48:14.953	33	2018-03-01	Comment	New
095-1345678	2018-03-30 16:56:56.006	33	2018-03-01	Claim/Part A	Correction
095-1345678	2018-03-30 16:56:56.006	33	2018-03-01	Comment	New
095-1456789	2018-03-30 16:41:55.393	33 HAMP	2018-03-01	Claim/Part A	New
095-1567890	2018-03-30 15:40:19.513	33	2018-03-01	Claim/Part A	New

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Figure 4: Single Family Claim Input Summary